

## **Organizational Overview**

Bridging Cultures through Shared Values in a Professional Environment of Partnership

### **OO1 – Contextual Information**

A description of the applicant organization, including:

- History: Provide a brief description of the history of the organization in 300 words or fewer
- Demographics of the population served.
- Demographics of the registered nurse (RN) staff.
- A link to the external webpage where the public learns about the contribution of professional nursing in your organization.

# History: Provide a brief description of the history of the organization in 300 words or fewer

King Faisal Specialist Hospital and Research Centre (General Organization)-Jeddah (KFSHRC-J) was established in March 2000 in Saudi Arabia (KSA). On May 08, 2008, KFSHRC-J became part of the KFSHRC General Organization (Gen. Org.), which includes three hospitals, i.e., KFSHRC-Riyadh, KFSHRC-J, and KFSHRC-Madinah. A Board of Directors governs the General Organization, and the mission is "to serve society with the highest level of healthcare and best patient experience in an integrated education and research setting." The Saudi Vision 2030 is aimed at social reform and transforming the economy. KFSHRC (Gen. Org.) supports this transformation through various means, including:

- By being selected as the prototype to transform from a government-funded entity to an independent not-for-profit foundation over the next few years.
- Through Saudization, a government strategy to increase employment opportunities for Saudi nationals in all sectors, including healthcare.
- Construction of KFSHRC-J Medical City, a facility of approximately 2,000 beds.

KFSHRC-J is a 385-bed facility and includes a full range of tertiary care services for patients in the Western region of KSA, i.e., Oncology, Cardiovascular, Neuroscience, Pediatrics, Obstetrics/Gynecology, Urology, Emergency, Critical Care, Medical/Surgical, Radiological, Diagnostic departments, and telemedicine services.

Nursing units are grouped into three services based on patient care delivery, i.e., Ambulatory Services (12 units), General Services (8 units), and Specialty Services (12 units). Support is provided by the Nursing Administration, Magnet® Hospital, Nursing

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Practice and Research department, and the Nursing Development and Saudization department.

KFSHRC-J has received numerous accreditations, which include:

- Joint Commission International
- Magnet
- Saudi Central Board for Accreditation of Healthcare Institutes, which is mandatory for healthcare facilities in KSA
- Baby Friendly, Ministry of Health
- Practice Transition Accreditation Program

KFSHRC-J was the first international organization to be awarded the National Database of Nursing Quality Indicators Award for Outstanding Nursing Quality (Teaching Hospital) by the American Nurses Association in 2013.

### **Demographics of the Patient Population served**

The total population of KSA is approximately 35 million, of which 61.2% are Saudi citizens, while 38.8% are foreign residents known as *expatriates*. The population profile is similar to other countries in the Middle East Region, with over 24.4% of the population under the age of 15, with an expectation to double by 2030 and a per capita income of \$54,770. Only 3.2% of the population is over the age of 65. The population profile has significant implications for infrastructure development, issues related to employment opportunities, and demands on healthcare service development. See Table OO1.1 below for more details on KSA health indicators.

Table 001.1: Health Indicators for KSA

Indicator	Year	Value
Total Estimated Population Size	2020	35,013,414
Saudi Population	2020	21,430,128
Non-Saudi Population	2020	13,583,286
Crude Birth Rate /1000 Population	2018	14.3
Annual Population Growth Rate (%)	2020	2.38
Population Under 5 Years %	2020	8.3
Population Under 15 Years %	2020	24.4
Population 15- 64 Years %	2020	72.4

Population 65+ Years %	2020	3.2
Total Fertility Rate	2018	1.9
Low Birth Weight %	2020	8.5
Source: Accessed February 22, 2022		

Statistical Yearbook - Statistical Yearbook (moh.gov.sa)

Life Expectancy at Birth is presented in Table OO1.2 below.

**Table OO1.2: Life Expectancy** 

Gender	2019	2020	Percentage Change	
Life Expectancy at Birth (years)*				
Males*	73.6	73.7	0.1%	
Females*	76.3	76.4	0.1%	
Overall*	74.9	75.0	0.1%	
Source: Accessed February 22, 2022				
https://www.moh.gov.sa/en/Ministry/Statistics/Indicator/Pages/I				
ndicator-2020.as	<u>px</u>			

Table OO1.3 presents a summary of the Mortality Indicators for KSA as per the Center for Disease Control.

**Table OO1.3: Mortality Indicators of KSA** 

Saudi Arabian Top 10 Causes of Death Classified According to the Center of Disease Control
Ischemic heart disease
2. Road injuries
3. Stroke
Chronic kidney disease
5. Lower respiratory infections
6. Alzheimer's disease
7. Conflict and terror
8. Cirrhosis
9. Neonatal disorders
10. Diabetes
Source: Accessed February 22, 2022 https://www.cdc.gov/globalhealth/countries/Saudi_Arabia/

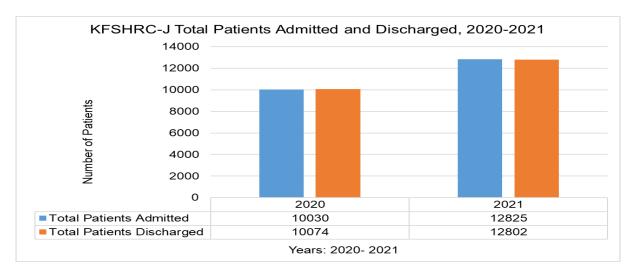
KFSHRC-J serves a community that constitutes 96% Saudi nationals, 3% from the Gulf area, and 1% from North Africa. This defined community reflects the hospital's mission to serve the country's citizens. Non-Saudi patients, excluding expatriate employees, wishing to access the hospital's services, must obtain a Royal Order to be eligible for care. In addition, all employees, including expatriate employees, and their eligible dependents, are provided free healthcare by the organization.



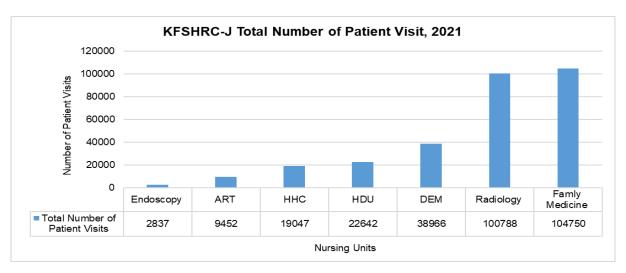
Figure 001.1: KFSHRC-J Referrals: Western Region Indicated by Stars

In May 2008, KFSHRC-J became a tertiary referral center for the Western Region of KSA. The focus of care is four centers of excellence: Neuroscience, Pediatric, Cardiac, and Oncology. As illustrated in Figure OO1.1 above, patient tertiary referral acceptance for KFSHRC-J in the Western Region are the provinces of Najran, Asir, Baha, Makkah, and Madinah. Jeddah is located in the Makkah province.

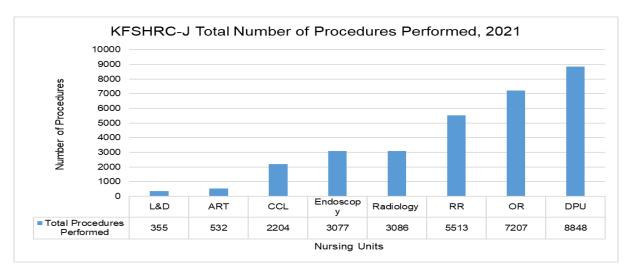
The graphs below present the patient acceptance and discharge rates for 2020 and 2021, the total number of patient visits, and the total number of procedures completed in 2021.



Graph OO1.1: Patients Admitted and Discharged, 2020 - 2021



**Graph OO1.2: Total Number of Patient Visits, 2021** 



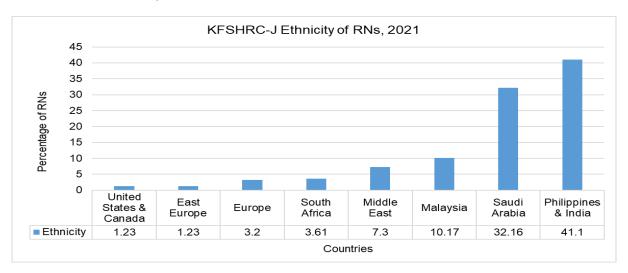
Graph OO1.3: Total Number of Procedures completed, 2021

### **Demographics of Registered Nurse (RN) staff**

As of January 2022, KFSHRC-J employs 1127 RNs in Nursing Affairs who are highly qualified and work with collaborative partners and departments. Clinical nurses, i.e., RNs, hold the titles of Staff Nurse 1, Staff Nurse 2, and Clinical Nurse Coordinators. Unlicensed nurses are known as Staff Nurse 3 and provide support working with the RNs as a team.

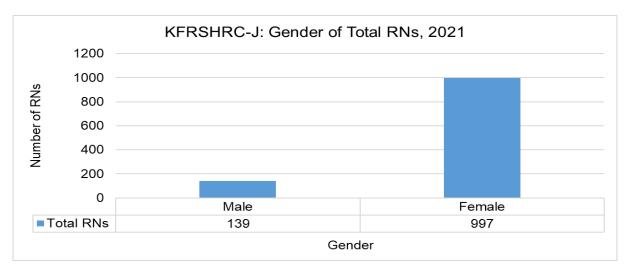
RNs are recruited from the national Saudi population and internationally. RNs recruited from international countries must have at least two years of experience and continue to hold a nursing license from their country of origin and the Saudi Commission for Health Specialties (SCFHS). The current BSN rate is 83.23%.

The ethnic profile for 2021 has the majority of nurses as Asian with Filipino, Indian, Pakistani at 41.1%; Malaysians at 10.17%; Saudi 32.16%; other Middle Eastern 7.3%; South African 3.61%; European 3.2%; Eastern European 1.23%; and North Americans 1.23% as seen in Graph OO1.4



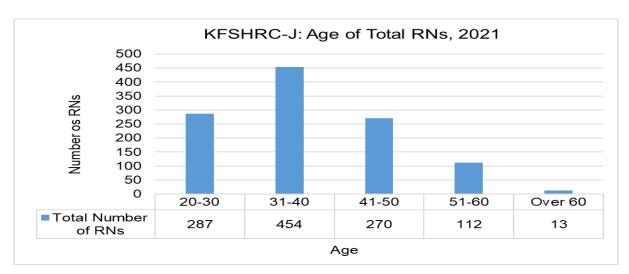
Graph OO1.4: Nursing Affairs Ethnic Profile of RNs, 2021

The RN gender diversity for 2021 is seen in Graph OO1.5 below.



Graph OO1.5: Gender Diversity of 1136 RNs, 2021

Graph OO1.6 below shows the age distribution of the RNs within the organization during 2021.



Graph OO1.6: Age of RNs, 2021

A link to the external webpage where the general public learns about the contribution of professional nursing in your organization:

https://www.kfshrc.edu.sa/en/home/hospitals/jeddah/nursingservicesj