



EP19EO – Culture of Safety

*EP19EO: Provide **two nurse-sensitive clinical indicators** from the most recent eight consecutive quarters of unit or clinic-level nurse sensitive, clinical indicator data from the ambulatory setting (e.g., emergency department(s), ambulatory surgery center(s), and nurse-run clinic(s), to demonstrate outperformance of the mean, median or other measure of central tendency (benchmark provided by the vendor’s national database), or at the highest available level. Data must be the most recent eight, complete quarters available from the vendor(s).*

Suggested measures may include but are not limited to:

- a. Falls with injury*
- b. Ambulatory surgical center (ASC) patient burns*
- c. Adverse outcomes of care: wrong site, side, patient, procedure, implant or device*
- d. Return to acute care*
- e. HbA1c target levels*
- f. Extravasation rate*
- g. Door-to-balloon time*
- h. Antibiotic stewardship*

Nurse Sensitive Clinical Indicator Data

KFSHRC-J is an acute care organization with Ambulatory/Outpatient services. The two clinical indicators for Ambulatory Care are listed below:

EP19EOa Falls with Injury

EP19EOb Surgical Errors