



Safety Alert

Great Catch Winners Q1 2020

“Sharing Lessons Learned”

Pharmaceutical Care Services



Mr. Amr Mahmoud

Prevented Medication Error

- Prevented a High Alert drug “IV medication with potassium additives” from being administered to a wrong patient.
- Prevented a risk with prescribing an anticoagulant medication without specific instructions.

Take home message:

Be vigilant and question yourself, validate and verify uncertainty.



Ms. Nada Saferuddin

Prevented Medication Error

Prevented a wrong medication prescribed from a shared access, the Pharmacist tracked the correct medication and verified with the patient and primary physician.

Take home message:

Be vigilant and question yourself, validate and verify uncertainty.



Ms. Maha Bahamdain

Prevented Medication Error

Prevented an additional dose and a confusion between morphine sustained release and immediate release from being dispensed by validating and verifying the Patient's correct dose with the discharge Pharmacy.

Take home message:

Be vigilant and question yourself, validate and verify uncertainty.



Ms. Morooj Almuwallad

Prevented Medication Error

Prevented a drug - drug interaction between the oral antibiotic (cefuroxime) and proton pump inhibitor (omeprazole) which may decrease the absorption of cefuroxime.

Take home message:

Be vigilant and question yourself, validate and verify uncertainty, use cross check if needed.



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Radiology Department



Mr. Turki Halabi

Prevented Unnecessary Procedure

Prevented unnecessary Nuclear Medicine bone scan by asking the Patient about his history, a less invasive different Radiology exam was ordered.

Take home message:

Be vigilant for Patients medical history and question yourself, validate and verify uncertainty.



Ms. Iman Mohammed

Prevented Post Procedure Complication

Discovered that a Patient received anticoagulant “Heparin” which is contraindicated before planned invasive procedure.

Take home message:

Be vigilant for details stop autopilot brain mode by Self-Check using STAR (Stop, Think, Act, Review).



Ms. Esraa Jadullah

Prevented a Wrong Procedure

Stopped CT thoracic aorta exam “which requires injecting contrast and exposing the Patient to a high radiation dose”, the correct procedure was less invasive “CT coronary exam”.

Take home message:

Be vigilant for procedure indication and Patient diagnosis and question yourself ,validate and verify uncertainty.



Mr. Eduardo Maniego

Prevented a Radiation Exposure

Prevented a pregnant patient from X-ray exposure after assessing the Patient for pregnancy. Patient was triaged as not pregnant upon referral to Radiology.

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Nursing Affairs



Ms. Tereza Sekerkova

Prevented Medication Error

Prevented a wrong dose administration of half the required dose because of missing digits from the label 400mg/80mg instead of 800mg/160 mg.

Take home message:

Be vigilant and question yourself, validate and verify uncertainty.



Ms. Rajani Ravi

Prevented Unnecessary Code

Discovered a wrong code status in the system (Patient was under full code). After investigation and clarification from Palliative Physician the Patient was on Do Not Resuscitate “DNR” since Dec 2019.

Take home message:

Effective communication among Healthcare providers and requesting clarifying questions whenever needed.



Ms. Jasmin Lopez

Prevented a Wrong Patient Identification

Discovered a wrong patient identification, blue plate information was inconsistent with ICIS information. the blue plate had a typing mistake, all documents have been corrected.

Take home message:

Be vigilant for details stop autopilot brain mode by Self-Check using STAR (Stop, Think, Act, Review).



Ms. Nor Faranizza

Prevented Medication Error

Discovered a wrong labelling for patient medication, inconsistency between packaged label and syringe label for (IV dexamethasone)

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Pathology & Laboratory Medicine Department



Ms. Samar Alhutami

Prevented Cross Infection

Identified flu like symptoms (suspected COVID-19) in a Patient coming for blood extraction, procedure was not done, precautionary measures were applied and sent the Patient to DEM.

Take home message:

Be vigilant for details, stop autopilot brain mode by Self-Check using STAR (Stop, Think, Act, Review), and Questioning Attitude - Validate and Verify.



Ms. Deema Al Garni

Prevented Cross Infection

Identified flu like symptoms (suspected COVID-19) in a Patient coming for blood extraction, procedure was not done, precautionary measures were applied and sent the Patient to DEM.

Take home message:

Be vigilant for details, stop autopilot brain mode by Self-Check using STAR (Stop, Think, Act, Review), and Questioning Attitude - Validate and Verify.