

Safety Alert



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Getinge / Maquet—Servo U ICU Ventilators: Screen May Go Gray or White.

Issue:

On rare occasions, the Servo U screen may go gray or white and restart (an alarm does not activate); however, according to the manufacturer, ventilation continues at set parameters without the availability of visual ventilation during the restarting period.

Assessment:

The error was experienced once connected to an ICU patient and once more during the inspection of the affected Ventilator. Whereas, the second Servo U was taken out-of-service as a preventive measure. The error was found logged within the Ventilator's error logs and shared with the manufacturer, SFDA & ECRI for further analysis.

Recommendations:

1. Verify that the ventilator is still ventilating (If not, disconnect the Ventilator & deliver manual ventilation immediately).

3. Remove the Ventilator from service & report it to Clinical Engineering Department.



2. If the restart took more than (35) seconds; disconnect the Ventilator & deliver manual ventilation immediately.

4. Operator Manual's revision for the Ventilator is currently undergoing to alert all end-users worldwide of the incident and recommended actions.



Prepared by: Clinical Engineering