



SE12 – Recognition of Nursing

SE12 a: Provide one example, with supporting evidence, of the organization's recognition of a clinical nurse for their contribution(s) in addressing the strategic priorities of the organization.

Example SE12a: Recognition of a Clinical Nurse with a Great Catch Award for Preventing a Medication Error

At KFSHRC-J, celebrating success and achievements and recognizing staff is part of the organization's culture. The example below demonstrates the application of this culture with the recognition of a clinical nurse who received a Great Catch Award for her contribution to the organization's strategic objective #1 to **deliver world class customer experience, quality and safety of care to our patients**. **Evidence SE12a.1 KFSH&RC Strategic Objectives, 2021**

Promoting Patient Safety Amongst Nurses

Within KFSHRC General Organization and the three hospital sites, promoting patients' safety is a high priority. This commitment to safety also underpins the organization's commitment to becoming a high reliable organization. In addition to the *Patient Safety Begins with Me* training provided by the Nursing Development and Saudization (NDS) team, the Quality Management Department on each site provides patient safety-related training for all clinical and non-clinical staff to assure safe practice at the unit level. This training includes:

- Safety Reporting System 101
- Universal Skills for Error Prevention

The organization has reward programs to recognize individuals and groups of employees who translate their training into practice, leading to tangible benefits for patients and meeting the organization's strategic objective of safety and quality. One of these awards is the Great Catch Award awarded to nurses and others who prevent harm from reaching the patient by using the Universal Skills for Error Prevention. **Evidence SE12a.2 Universal Skills for Error Prevention Program Outline**

The Great Catch Awardees are nominated by a multidisciplinary focus group, a sub-group of the Patient Safety Committee, see Table SE12a.1 below.

Table SE12a.1: Great Catch Awards Focus Group

Member	Job Description	Division
Mazen Kadri, M.D.	Consultant, Leader	Chairman, Patient Safety Committee
Barbara Van Vuren, BSN RN	Quality Improvement Coordinator	Nursing Practice and Research
Rhonwyn Tighe	Quality Improvement Coordinator	Clinical Services
Murooj Shukry	Quality Improvement Coordinator	Pharmaceutical Services
Ibrahim Qoulaqhasi	Quality Improvement Coordinator	Quality Management Department
Lojain Khalid	Quality Improvement Analyst	Quality Management Department

This focus group nominates individuals to be considered for a Great Catch Award based on the reported near misses within their division. Once the nominations have been agreed, the focus group shortlists the winning nominees. The winning nominees are recognized at the Great Catch Awards ceremony, which is held once per quarter in the presence of Kathy Sienko O.B.E, BSN (Hon) RN, MSc, FInstLM, Executive Director, Nursing Affairs; Nasser Mahdi, M.D., KFSHRC-J General Manager, and other hospital executives and staff. The example below shows how a clinical nurse was recognized for addressing the organization's strategic objective related to safety.

Clinical nurse Ola Sejeni, BSN RN, Staff Nurse 1, Recognized with a Great Catch Award for Preventing a Medication Error

In July 2021, Ola Sejeni was the primary nurse caring for a 7-year-old patient with an epileptic disorder who required a ketogenic diet to help control the seizures. While preparing the patient's medications, Ola noticed that the patient's medication Glycopyrrolate was prepared by the pharmacy with syrup containing sugar. On realizing this, Ola stopped preparing to administer the medication. She returned it to the pharmacy, asking them to prepare another dose in a solution that would be safe for a patient on a ketogenic diet. The medication was prepared as requested by Ola and administered to the patient.

In November 2021, Ola was recognized by the Patient Safety Committee, KFSHRC-J, with a Great Catch Award for using the universal skill of *stopping the line* for clarity.

Evidence SE12a.3 Safety Alert Announcing Great Catch Winners for Q3, 2021