



It was noted that some incidents are reported in the Safety Reporting System (SRS) that are not related to patient, staff, or visitor safety. Some issues have proper communication and requesting channels such as Service Hub for HITA or Maintenance issues.

The Safety Reporting System (SRS) is for reporting hazards, near misses and adverse events that may cause harm or potential harm to patient, staff, or visitors caused by a deviation from the standards of care and policies of KFSH&RC.

## Reportable Incidents

Incident of omission or commission of care that may be caused by a breach of the Hospital’s standards of care, code of conduct and/or its policies and procedures involving the facility, patient, visitor, contingent worker, and staff.

### Ex:

Medication Errors, Delayed Treatment, Pressure Injuries developed in KFSH&RC, and Patient Care equipment failure.

## Non-reportable Incidents

Incidents are not reported, because they are events that are not a result of commission or omission of care.

### Ex:

HITA Requests, Maintenance Deficit, Pressure Injuries developed at home, ilearn Activation, and Oracle.

For more information or QIS support, please contact the Patient Safety and Risk Management Team.  
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