



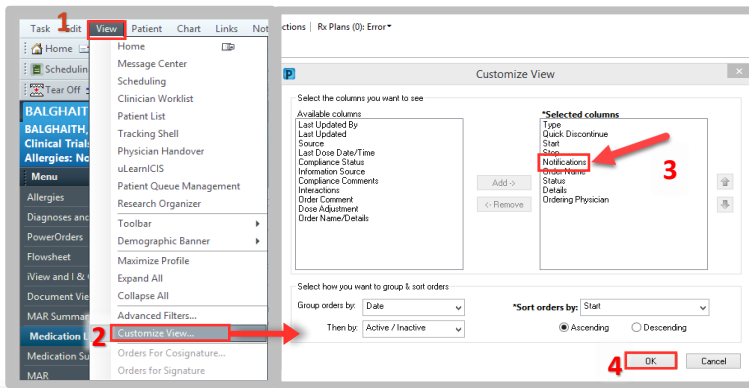
SAFETY ALERT

Medication Order Rejection

“Sharing Lessons Learned”

- Based on a recent incident, it was identified that some physicians were not aware of the medication order rejection sign in the power chart.
- The inpatient pharmacist can reject medication orders, whether or not they may reach the ordering physician to clarify/modify wrong medication orders promptly.
- Note: The order will remain in the active medication list marked with the rejection sign.
- Physicians need to customize the view to add “Notifications” to view the rejection sign and act upon it.

How to customize the view “add: notification”:

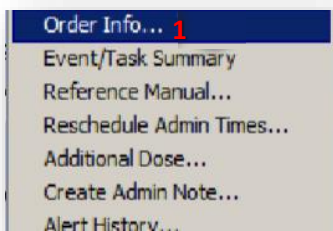


Where to find the rejection sign:

| Start | Stop | Order Name | Status | Done... |
|------------------|------------------|--|---------|---------|
| 31/03/2021 02:55 | 08/04/2021 02:55 | albuterol (ventTOLIN *Albuterol... | Ordered | |
| 31/03/2021 12:24 | 08/04/2021 12:23 | Dextrose 10% and Water (dextrose 10% I.V. bolus) | Ordered | |
| 31/03/2021 12:24 | 08/04/2021 12:23 | Dextrose 10% and Water (dextrose 10% I.V. bolus) | Ordered | |
| 31/03/2021 12:24 | 08/04/2021 12:23 | glucagon | Ordered | |
| 31/03/2021 12:24 | 08/04/2021 12:23 | glucose (dextrose 50% I.V. bolus) | Ordered | |
| 31/03/2021 12:24 | 08/04/2021 12:23 | glucose (dextrose 50% I.V. bolus) | Ordered | |
| 31/03/2021 12:24 | 08/04/2021 12:23 | glucose (dextrose 50% I.V. bolus) | Ordered | |

| Time View | 02/04/2021 0000 - 2359 | 01/04/2021 0000 - 2359 | 31/03/2021 0000 - 2359 | 30/03/2021 0000 - 2359 |
|------------------------|------------------------|------------------------|------------------------|------------------------|
| prepopol | | | 100 mg @1549 | |
| prepopol | | | 100 mg @1701 | |
| prepopol (propopol 1%) | | | 50 mg @1944 | |
| sertraline | | | | |

For pharmacist rejection documentation details:



| Details | History | Comments | Validation | Additional Info | Results |
|--|----------------------------------|------------------|------------|-----------------|---------|
| Order Activity Flowsheet | | 31/03/2021 20:29 | | | |
| Pharmacy Order Rejection Form | Pharmacy Order Rejection Form | | | | |
| Pharmacy Rejected Order Details | non formulary med... md informed | | | | |
| Pharmacy Original Order Date/Time | 31/03/2021 20:30 | | | | |
| Pharmacy Rejection Reason | Non-formulary medication | | | | |
| Pharmacy Rejection Prescribing Physician | MARTA, MOHAMMED | | | | |
| Pharmacy Rejection Physician Response 1 | Yes | | | | |
| Pharmacist Action Prior Rejection | md was contacted | | | | |

Reference: ICIS Newsletter: <http://www.kfshrc.edu.sa/store/news/attachment/6828.pdf>
CIPP 4139: Dispensing Medications From Medical Critical Care Pharmacy Policy

Prepare by: Clinical Support Pharmacy and Medication Safety.

